

Dear Valued Service Provider,

Caliber has partnered with UtilizeCore to launch a state-of-the-art operating platform. This new platform will have numerous enhanced features that will provide a more efficient and accurate experience for you as our partner.

## Benefits to your company will include:

- NO COST to participate
- Mobile application with check in and check out to accurately record service times
- Time stamped records to provide a clear timeline of all activity
- Greater visibility and insight into service delivery will reduce phone calls
- In-system invoicing
- Full training and support materials for all users, for all employee types in the field and operations

## Participation in this program IS A requirement for all Caliber vendors so it's important that you enroll ASAP!

Please note that your initial registration email will be coming from "<u>noreply@mail1.utilizecore.com</u>" and occasionally, these emails may end up in your spam folder.

We have also created a <u>Service Provider Training Website</u> with videos and training manuals, including step-by-step instructions on how to onboard onto the app, all necessary registration information, as well as a walk-through of various functions within our system.

Should you still have issues downloading and/or logging into your account, please feel free to contact UtilizeCore's support team by email or phone if you have any questions during this process.

Helpful Links:

- <u>Caliber Service Provider Training Site</u>
- <u>UtilizeCore Help Center</u>
- Apple App Store
- <u>Android Google Play Store</u>

UtilizeCore Support Phone - (516) 788-8411

Feel free to contact us with any questions or concerns.

Thank you for your continued partnership,

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